



North West London

Primary Care Contracting and Transformation
15 Marylebone Road
London NW1 5JD

Tel: 020 3350 4034

Email: nhsnwl.lon-nw-pcc@nhs.net

22nd September 2025

NHS Number:

Dear Patient

We are writing to inform you that the contract held between NHS North West London and the current provider of GP services at your practice Sudbury Surgery, is coming to an end on 31 October 2026.

This means that NHS North West London, the organisation which plans NHS services, is now looking for a new provider to deliver GP services to patients from November 2026.

What does this mean for patients?

As a patient of Sudbury Surgery, you will continue to receive GP services from the practice. You do not need to do anything. Our priority is to make sure that all patients receive high quality care from this practice.

The telephone number: 020 3963 3304 will stay the same.

If you decide that you would like to change to a different practice you can search nearby services by visiting <https://www.nhs.uk/service-search/find-a-gp>.

Will the GPs or practice staff change when a new contract is in place?

We would expect that many of the doctors, nurses and other practice staff will stay the same.

Have your say:

As part of the process to award a new contract, NHS North West London wants to listen to the views of patients registered who use Sudbury Surgery. Your views are important and will help inform a decision about who manages GP services in your surgery. There are a number of ways in which you can provide your views:

1. You can complete an online survey that will help us to understand what you value about the current service and any improvements we can make. This is available at:

<https://northwestlondonnhs.uk/engagementhq.com/embeds/projects/44598/survey-tools/50916>

2. or by scanning the QR code at the bottom of this letter.
3. You can ask for a paper copy of the survey at the reception desk at Sudbury Surgery
4. You can attend the following information sessions where you can learn more about the process and put forward ideas and suggestions to improve the services at Sudbury Surgery:

Date: 30 October 2025 Time: 1 – 2pm Venue: NHS North West London 2nd Floor Sudbury Primary Care Centre Vale Farm Road Wembley HA0 3HG	Date: 5 November 2025 Time: 5.30pm -6.30pm Venue: Online (MS Teams) - Meeting ID: 3698105702424 Passcode: FP7Rg3ds For further details, please contact lorraine.edwards19@nhs.net
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A set of more detailed questions and answers about the change of provider has been published on our website

<https://www.nwlondonicb.nhs.uk/get-involved/service-change/new-provider-patients-mollison-way-practice-burnley-practice-and-sudbury-surgery> . Paper copies are also available from the surgery.

If you would like any other information have any questions, or require this letter in a different language, please contact nhsnwl.lon-nw-pcc@nhs.net.

QR code to our patient survey:



Kind regards

A handwritten signature in blue ink that reads 'Julie Sands'.

Julie Sands

Assistant Director, Primary Care Contracting and Transformation
NHS North West London